



## BOOKING AND CANCELLATION POLICY

DEPOSIT OF 20% OF THE TOTAL COST REQUIRED TO SECURE ALL BOOKINGS

FULL BALANCE DUE **6 WEEKS** BEFORE CHECK-IN

FULL REFUND FOR CANCELLATIONS MADE WITHIN 48 HOURS OF BOOKING.

Provided the guest pays the full balance on time they will be entitled to the following refunds in the event of cancellations.

- Full refund or transfer if cancellation date is more than 8 weeks before check in.
- Deposit (20%) retained for cancellations made more than 6 weeks but less than 8 weeks before check-in
- 50% refund of the total amount paid by the cancellation date for bookings cancelled at least 4 weeks but less than 6 weeks before check in.
- 25% refund of the total amount paid by the cancellation date for bookings cancelled at least 2 weeks but less than 4 weeks before check in.
- We regret that any booking cancelled less than 2 weeks before check in will not be offered a refund.